

TRANS ASIA LINE - IMPORTANT NOTICE TO CUSTOMERS

MIDDLE EAST CONFLICT - Surcharges, Rate Adjustments & Cost Recovery – Middle East Services

1. Scope & Application

This notice forms an integral part of all quotations, bookings, and contracts of carriage issued by the Company for shipments originating from or destined to ports in the Middle East region, including but not limited to the Arabian Gulf(also known as Persian Gulf), Red Sea. It shall be read in conjunction with the Company's Standard Trading Conditions and Bill of Lading terms.

2. Post-Booking Surcharges & Rate Adjustments

The following charges may be introduced, revised, or reinstated by the Company at any time after a booking has been confirmed, in response to market developments beyond the Company's reasonable control. Where any such charge is announced after the date of booking or shipment, the Customer shall be liable for payment in full:

Emergency Bunker Charge (EBC) / Bunker Adjustment Factor (BAF)	Levied in response to sudden or significant fluctuations in global marine fuel (bunker) prices. The applicable rate and effective date will be communicated via official Company circular or invoice.
General Rate Increase (GRI)	A blanket freight rate adjustment applied across trade lanes in response to prevailing market conditions, vessel capacity constraints, or carrier alliance directives. GRIs may take effect with as little as 30 days' notice.
WCR-War Contingency Recovery/ War Risk Surcharge (WRS)	Applied when vessels operating on Middle East services are subject to heightened security risk, as assessed by underwriters or flag state authorities. This includes but is not limited to transits through the Strait of Hormuz, Gulf of Aden, or Red Sea corridors under elevated threat classifications.
Congestion Surcharge / Port Surcharge	Imposed when vessels experience extended delays at load or discharge ports due to congestion, labour disruptions, or infrastructure limitations, resulting in additional vessel operating costs.
Currency Adjustment Factor (CAF)	Applied to account for significant exchange rate movements affecting freight revenues or operational costs denominated in non-USD currencies.
Inland Fuel Surcharge (IFS) / Haulage Fuel Surcharge	Applied to inland transportation components where fuel cost escalation materially impacts the cost of road or rail haulage services.
Other Regulatory or Extraordinary Charges	Any additional costs imposed by port authorities, governments, international bodies, or terminal operators that were not foreseeable at the time of booking.

3. Customer Liability for Post-Shipment Announcements

Where any of the surcharges or cost adjustments described in Section 2 above are announced or become effective after the date of shipment (i.e., after the Bill of Lading date or cargo receipt), the Customer shall bear full responsibility for such charges. The Company will invoice the Customer accordingly, and payment shall be due within the standard credit terms applicable to the account.

The Customer's attention is specifically drawn to the following:

1. Rates quoted at the time of booking are indicative and subject to the surcharges outlined herein.
2. The Company shall provide reasonable notice of any new or revised charges where operationally practicable; however, the absence of prior notice shall not relieve the Customer of liability.
3. Disputes regarding the applicability of any surcharge must be raised in writing within fourteen (14) days of invoice date.
4. Continued use of the Company's services following notification of any new surcharge shall constitute acceptance of such charges.

4. Notification & Communication

All surcharge circulars and rate announcements will be communicated via the email notifications from respective Trans Asia Offices , Trans Asia authorized agents to registered customers, and/or through the designated Customer Service team. Customers are advised to maintain current contact details with the Company to ensure timely receipt of such notifications.

5. Governing Law & Jurisdiction

This notice and all charges arising therefrom shall be governed by and construed in accordance with the Company's Standard Trading Conditions. Any disputes shall be subject to the exclusive jurisdiction of the courts specified therein.

This notice supersedes all previous communications on the subject of surcharges and ancillary charges for Middle East trade lanes.

For queries, contact your designated TransAsia Line- Customer Service representative.

