

## **DISCLAIMER (COVID-19)**

### **DISCLAIMER FOR USE OF TAL / TGL MEMBER BOOKING QUOTATIONS\***

“The COVID-19 pandemic and associated containment measures remain a fluid situation entirely outside of our control. We will continue to take all reasonable measures to mitigate impact to our customers' shipments. Nevertheless, certain service disruptions and/or delays may be unavoidable, for which we will not be liable and which may result in unforeseen extra costs or charges on the customer's account. We specifically reserve any and all rights to use alternative conveyances and routes and to accomplish carriage and delivery at any alternative place in the event of disruption. Please note that otherwise agreed customer schedules and rates may be subject to change and/or temporary surcharges may be applicable, subject to prior customer notice as circumstances may permit. To assist in mitigating any adverse impact and in recognition of restricted capacity under these unprecedented circumstances, we suggest all customers make their bookings with additional advance notice and that customers allow extra time.”